





# TECHNICAL GUIDE FOR UF E-LEARNING

This document provides essential guidance for technical staff responsible for supporting candidate access to the Computer-Based Testing option of the BACE, as well as the BACE Online Practice Exam Course, both of which are hosted within UF e-Learning (UFEL).

# Site Administrator Responsibilities

The Site Administrator is responsible for collaborating closely with their institution's technical staff to ensure that all requirements outlined in this document are fully met. To prevent any access issues, Biotility strongly recommends that the Site Administrator and technical staff conduct a thorough verification of candidate access to UFEL from the computer lab testing room and/or personal computers at least one month prior to when candidates are scheduled to access the online content.

#### Pre-Exam Checklist:

Ш	Verify that all computers meet the system requirements. Remember, each computer station
	must individually meet the standards outlined below.
	Ensure that the Wi-Fi or wired Ethernet connection can handle multiple candidates without
	performance issues. This includes checking the bandwidth and stability of the network.
	Ensure that Chrome is updated to the latest version on all testing stations.
	Confirm that the necessary URLs have been whitelisted on your network.
	Conduct a mock test to verify that all systems are functioning correctly.

# **Activities Requiring UFEL Access**

For BACE Candidates, Exam Sites will need UFEL access for the following:

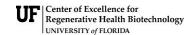
#### 1. Computer-Based Testing Option

Must be administered at an Exam Site with live proctors. The exam is taken in either a computer lab or in a standard classroom using the institution' computers. Candidates must sign in to UFEL to access exam content.

#### 2. BACE Online Practice Exam Course

Available to all BACE candidates at no cost. An Exam Site may offer the Practice Exam as inclass instructor-led reviews or encourage independent study. Candidates must sign in to UFEL to access exam content.





## **UF e-Learning Minimum System Requirements**

These requirements are designed to support the full functionality of Canvas, ensuring that candidates can access course materials, exams, and other resources without encountering technical difficulties. By adhering to these standards, institutions can minimize potential disruptions and ensure that all candidates have **equal access** to the digital tools necessary for their success. It is crucial that **each** computer station meets the following technical specifications:

•	<ul><li>Operating System Options:</li></ul>				
		Windows: Version 10 or newer			
		macOS: Version 10.15 (Catalina) or newe			
		Chrome OS (Chromebooks supported)			
		Linux distributions are not supported			
•	red Hardware				
		12" Monitor or larger			
		Mouse or touchpad			
		Keyboard			
•	Requi	red Browser:			
		Google Chrome: latest version			
•	Requi	red Internet Speed			
		1.5 Mbps download			
		750 Kbps upload			

# ▲ Exam Sites must use the latest version of Google Chrome.

Using an outdated version or another browser can cause PDFs and images to display incorrectly, which may prevent candidates from answering questions accurately. These errors can directly affect candidate scores and compromise the overall testing experience.

## **Candidate Account Creation Process**

Access to Biotility courses and exams within UF e-Learning is managed through Enrollment Links. During the Enrollment Process, candidates must create an account using an existing external identity via Google, LinkedIn, or Microsoft which is facilitated by Cirrus Identity.

This secure authentication process allows candidates to use familiar credentials to access UF e-Learning without the need to create new login information, simplifying access and enhancing security. In order to complete the account verification process, candidates are required to access UF websites and receive UF email communications.

Detailed instructions for accessing UF e-Learning may be found in the <u>Accessing UF e-Learning</u> document or the Candidate Information Bulletins.





# **Required Whitelisting**

## **UF e-Learning Access**

The following URLs, their subdirectories, and email addresses must be whitelisted in order to complete candidate enrollment and sign in.

URLs		Email Addresses				
	https://elearning.ufl.edu https://reg.pwd.aa.ufl.edu https://ufl.instructure.com https://apps.cirrusidentity.com/ Personal or institution email website		<pre>@ufl.edu @cerhb.ufl.edu @dce.ufl.edu @research.ufl.edu</pre>			
Commu	nicating with Biotility					
Exam Site Personnel and BACE Candidates must be able to access Biotility informationa documents and receive email communications from our staff. The following URLs, their subdirectories, and email addresses must be whitelisted in order to ensure communications from Biotility are not missed.						
URLs		Email	Addresses			
	https://biotility.research.ufl.edu https://meetings.hubspot.com		@cerhb.ufl.edu @research.ufl.edu			
Linking t	o Additional Resources					
BACE. Th	equently links Candidates to additional conte e following URLs and their subdirectories s es access to all available resources.					
URLs	https://career.ufl.edu https://proctoru.com https://www.linkedin.com					

# **Technical Support**

### **Biotility Technical Support**

Biotility staff are available Monday-Friday 8:00 AM to 5:00PM ET. Exam Site Personnel, technical staff, and BACE Candidates are all welcome to contact us by phone or email.

Phone: 386.462.3181 Option #1 Email: BACE@research.ufl.edu