





# TECHNICAL GUIDE FOR UF E-LEARNING

This document provides essential guidance for technical staff responsible for supporting candidate access to the Computer-Based Testing option of the BACE, as well as the BACE Online Practice Exam Course, both of which are hosted within UF e-Learning (UFEL).

## **Site Administrator Responsibilities**

The Site Administrator is responsible for collaborating closely with their institution's technical staff to ensure that all requirements outlined in this document are fully met. To prevent any access issues, Biotility strongly recommends that the Site Administrator and technical staff conduct a thorough verification of candidate access to UFEL from the computer lab testing room and/or personal computers at least one month prior to when candidates are scheduled to access the online content.

#### **Pre-Exam Checklist:**

Verify that all computers meet the system requirements. Remember, each computer station
must individually meet the standards outlined below.
Ensure that the Wi-Fi or wired Ethernet connection can handle multiple candidates without
performance issues. This includes checking the bandwidth and stability of the network.
Ensure that Chrome is updated to the latest version on all testing stations.
Confirm that the necessary URLs have been whitelisted on your network.
Conduct a mock test to verify that all systems are functioning correctly.

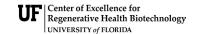
### **BACE Administration Methods**

The Site Administrator selects their preferred administration method during the annual Exam Site Registration Process. The BACE may be administered in one of two methods, **Paper & Pencil Testing** or **Computer-Based Testing**. While candidates do not need access to UFEL for the Paper & Pencil Test, both methods utilize the BACE Practice Exam Course which does require UFEL access. Please refer to the summary below.

#### 1. Paper & Pencil Testing Option

Must be administered at an Exam Site with live proctors. The exam is taken in a science lab. (Does NOT require UFEL access).





#### 2. Computer-Based Testing Option

Must be administered at an Exam Site with live proctors. The exam is taken in either a computer lab or in a standard classroom using the candidates' personal computers. Candidates must log into UFEL to access exam content. (Requires UFEL access).

#### 3. BACE Online Practice Exam Course

Available to all BACE candidates at no cost. An Exam Site may offer the Practice Exam as inclass instructor-led reviews or encourage independent study. Candidates must log into UFEL to access exam content. (Requires UFEL access).

## <u>UF e-Learning Minimum System Requirements</u>

These requirements are designed to support the full functionality of Canvas, ensuring that candidates can access course materials, exams, and other resources without encountering technical difficulties. By adhering to these standards, institutions can minimize potential disruptions and ensure that all candidates have **equal access** to the digital tools necessary for their success. It is crucial that **each** computer station meets the following technical specifications:

- Operating System Options:
  - Windows: Version 10 or newer
  - macOS: Version 10.15 (Catalina) or newer
  - Linux: Chrome OS
  - Chromebooks: Supported with Chrome OS
- Required Hardware
  - □ 12" Monitor or larger
  - ☐ Mouse or touchpad
  - ☐ Keyboard
- Required Browser:
  - ☐ Google Chrome: latest version
- Required Internet Speed
  - ☐ 1.5 Mbps download
  - ☐ 750 Kbps upload

#### **Important Browser Information**

The latest version of Google Chrome is **REQUIRED**. Having the most up-to-date version is crucial to avoid issues with displaying PDFs and images. Browsers such as Firefox, Microsoft Edge, and Safari **MUST NOT** be used.

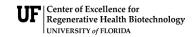
## **Candidate Account Creation Process**

Access to Biotility courses and exams within UF e-Learning is managed through Enrollment Links. During the Enrollment Process, candidates must create an account using an existing external identity via Google, LinkedIn, or Microsoft which is facilitated by Cirrus Identity.

This secure authentication process allows candidates to use familiar credentials to access UF e-Learning without the need to create new login information, simplifying access and enhancing security. In order to complete the account verification process, candidates are required to access UF websites and receive UF email communications.

Detailed instructions for accessing UF e-Learning may be found in the <u>Accessing UF e-Learning</u> document or the Candidate Information Bulletins.





## **Required Whitelisting**

#### **UF e-Learning Access**

The following URLs, their subdirectories, and email addresses must be whitelisted in order to complete candidate enrollment and login.

URLs	Email Addresses				
_ _ _	https://elearning.ufl.edu https://reg.pwd.aa.ufl.edu https://ufl.instructure.com https://apps.cirrusidentity.com/ Personal or institution email website		<ul><li>@ufl.edu</li><li>@cerhb.ufl.edu</li><li>@dce.ufl.edu</li><li>@research.ufl.edu</li></ul>		
Communi	cating with Biotility				
Exam Site Personnel and BACE Candidates must be able to access Biotility informational documents and receive email communications from our staff. The following URLs, their subdirectories, and emai addresses must be whitelisted in order to ensure communications from Biotility are not missed.					
URLs		Email A	Addresses		
	https://biotility.research.ufl.edu https://meetings.hubspot.com		@cerhb.ufl.edu @research.ufl.edu		
Linking to	Additional Resources				
Biotility frequently links Candidates to additional content to help them study and prepare for the BACE The following URL and their subdirectories should be whitelisted in order to provide Candidates access to all available resources.					
	https://career.ufl.edu https://honorlock.com https://www.linkedin.com				

## **Technical Support**

#### **Biotility Technical Support**

Biotility staff are available Monday-Friday 8:00 AM to 5:00PM EST. Exam Site Personnel, technical staff, and BACE Candidates are all welcome to contact us by phone, email, or to schedule a Zoom Meeting.

> Phone: 386.462.3181 Option #1 Email: BACE@research.ufl.edu

Online Technical Support: Schedule a meeting